

ASLAM P. S

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Objective

Results-driven IT professional with hands-on experience supporting enterprise banking applications across UAT and Production environments. Skilled in Linux administration, application deployment, Apache Tomcat, Oracle Database, application monitoring, incident management, and production support. Experienced in troubleshooting application, middleware, and infrastructure issues while ensuring system availability and operational stability. Strong analytical and problem-solving abilities with experience collaborating across development, testing, and operations teams to deliver reliable IT solutions.

Experience

- Xeoscript Technologies** Jan 2026 - Present
Technical Support Associate
As a Technical Support Associate, I support enterprise banking applications across UAT and Production environments. My responsibilities include application deployment, configuration, and release support, along with Linux server administration and Apache Tomcat management. I monitor application performance, analyze application logs, validate Oracle Database transactions using SQL, and troubleshoot application, middleware, and database-related issues. I collaborate with development and testing teams to ensure successful deployments, production stability, and timely incident resolution while performing configuration updates, environment validation, and deployment verification.
- Ginger Consultancy Services** Oct 2024 - Dec 2025
Technical Support Engineer
As a Technical Support Engineer, I managed domain registration, DNS configuration, and renewal while administering Microsoft 365 and Google Workspace environments. My responsibilities included SSL certificate installation and renewal, website and email migration, cPanel and WHM administration, and manual web application testing. I also provided technical support and troubleshooting for hosting, email services, and web applications, ensuring reliable and secure client environments.

Education

- University of Calicut** 2021-2024
B. Sc Electronics
- GVHSS Cherpu, Thrissur** 2019-2021
Higher Secondary (Computer Science)
- GVHSS Cherpu, Thrissur** 2018-2019
Secondary School (SSLC)

Skills

- Linux: Linux administration and server operations.
- Application Deployment: Application deployment, configuration, and release management.
- Apache Tomcat: Tomcat server administration and application deployment.
- Oracle Database & SQL: Database validation, querying, and analysis.
- Application Monitoring: Application monitoring, log analysis, and performance tracking.
- Troubleshooting: Hardware, software, and application issue resolution.
- AWS Cloud Services: Cloud environment management and application support.
- Domain Management: DNS configuration, domain registration, and renewal.
- Microsoft 365 & Google Workspace: Administration, user management, and email services.
- SSL Certificate Management: Installation, configuration, and renewal.
- Hosting: cPanel, WHM, website hosting, and migration.
- Web Testing: Manual application testing and validation.
- Computer Hardware: Installation, troubleshooting, maintenance, and system upgrades.